

COVID-19 Recovery: Public Health and Infection Prevention & Control Screening Scripts for Acute Settings

Updated: 16 September 2021

FOR IN-PERSON SCREENING AT RECEPTION

Hello, Welcome to (Unit/Department Name). My name is (your name), can you please sanitize your hands first.

As part of our pre-screening process, we have a few questions we will need you to answer:

(NOTE TO CLERICAL STAFF: please reference the tables below and follow the appropriate process outlined)

In the last 14 days, have you:

	No	Yes
Been advised to self-isolate or quarantine at home by anyone?		
Been in close contact with anyone diagnosed with lab confirmed COVID-19?		
Lived or worked in a setting that is part of a COVID-19 outbreak?		

Do you have new onset of any of the following symptoms:

	No	Yes
Fever		
Cough: new or worse than usual		
Shortness of breath		
Diarrhea		
Nausea and/or vomiting		
Headache		
Runny nose/nasal congestion		
Sore throat or painful swallowing		
Loss of sense of smell/taste		
Loss of appetite		
Chills		
Muscle aches		
Fatigue		

If NO – Proceed as follows	If YES to <u>any</u> of the questions – Proceed as follows
<p>NOTE TO CLERICAL STAFF: If patient responds no, and does not appear symptomatic:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Provide medical mask if patient/client not already wearing one. <input type="checkbox"/> Request that the patient/client respect other’s personal space. <input type="checkbox"/> Proceed as normal. 	<p>[NOTE TO CLERICAL STAFF: If patient responds yes, or appears symptomatic, follow this procedure.]</p> <p>Ensure that the patient is wearing a medical mask already. If not, provide them with a mask.</p> <p>Provide the patient with the Information Sheet for Patients, Clients, Family Members, and Visitors Exhibiting COVID-19-like Symptoms.</p> <p>Take the patient directly to the examination room. If no room is available, ask the patient to take a seat in designated area.</p> <p>Clean and disinfect the patient side of the clerical area using appropriate disinfectant wipes. Refer to VCH’s Cleaning and Disinfecting Guidelines.</p> <p>Notify physician/clinician that patient has arrived and is presenting with symptoms.</p>