

COVID-19 Recovery

Public Health and Infection Prevention and Control Key Principles

Screening Scripts for Community-based Clinics

Updated: 2 June 2020

FOR IN-PERSON FULL SCREENING

Hello, Welcome! My name is (your name), how are you? We are asking everyone to sanitize their hands upon entry to the clinic, would you mind?

As part of our pre-screening process, we have a few questions we will need you to answer:

(NOTE TO CLERICAL STAFF: please reference the tables below and follow the appropriate the process outlined).

In the last 14 days, have you:

	No	Yes
Returned from travel outside of Canada?		
Been in close contact with anyone diagnosed with lab confirmed COVID-19?		
Lived or worked in a setting that is part of a COVID-19 outbreak?		
Been advised to self-isolate or quarantine at home by public health?		

Do you have new onset of any of the following symptoms:

	No	Yes
Fever		
Cough: new or worse than usual		
Shortness of breath		
Diarrhea		
Nausea and/or vomiting		
Headache		
Runny nose/nasal congestion		
Sore throat or painful swallowing		
Loss of sense of smell		
Loss of appetite		
Chills		
Muscle aches		
Fatigue		

If NO – Proceed as follows	If YES to <u>any</u> of the questions– Proceed as follows
<p>NOTE TO CLERICAL STAFF: If patient responds no, and does not appear symptomatic:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Request that the patient/client maintains physical distancing (if not wearing a mask) <input type="checkbox"/> Proceed as normal. 	<p>[NOTE TO CLERICAL STAFF: If patient responds yes, or appears symptomatic, follow this procedure.]</p> <p>Ensure that the patient is wearing a face mask already. If not, provide them with a surgical/procedure mask.</p> <p>Provide the patient with the “COVID-19 Recovery Infection Prevention and Control Info Sheet for Patients Clients Visitors”.</p> <p>Take the patient directly to the dedicated room and/or waiting room for direct placement of high risk/COVID-like symptomatic patients/clients.</p> <p>Clean and disinfect the patient side of the clerical area using appropriate disinfectant wipes. Refer to VCH’s Cleaning and Disinfecting Guidelines.</p> <p>Notify the staff that the patient/client is booked with that patient/client has arrived and is presenting with symptoms.</p>