

COVID-19 Recovery

Public Health and Infection Prevention and Control Key Principles

Screening Scripts for Community-based Clinics

Updated: 2 June 2020

FOR IN-PERSON HIGH-LEVEL SCREENING

Note: please do not turn away any patients in need of medical attention. Anyone exhibiting COVID-19-like symptoms are to be provided with a mask, asked to remove gloves and perform hand hygiene.

Welcome to (Clinic name).

We kindly ask everyone to keep two meters distance between each other.

If you are having COVID-19-like symptoms such as fever and new cough, or have been in contact with a confirmed COVID-19 case, you need to wear a mask. If you do not have a mask, please come see one of the greeters.

[NOTE TO GREETERS: please ensure you wearing appropriate PPE to ensure safe interactions with suspect COVID-19 patients.]

For all those entering the facility, please:

COVID-19-like Symptoms	No COVID-19 –like Symptoms
<p>Remove gloves if you are wearing any and perform hand hygiene.</p> <p>If you are not already wearing a mask please put one on now.</p> <p>[NOTE TO GREETERS: please provide masks to only those with COVID-19-like symptoms. Patients with cloth or homemade masks should be given a new mask; if unsure provide patient with surgical/procedure mask.]</p> <p>Provide the patient with the “COVID-19 Recovery Infection Prevention and Control Info Sheet for Patients Clients Visitors”.</p>	<p>Remove gloves if you are wearing any and perform hand hygiene.</p>

Thank you for your cooperation.