

Information Sheet for Patients, Clients, Family Members and Visitors Exhibiting COVID-19-like Symptoms

Updated: 18 May 2020

***Instruction to screener:** please give this information sheet to the patient/client/family member/visitor if the answer to any of the symptom/risk factor questions is 'yes'.*

We kindly ask everyone to keep two meters distance between each other; and to clean your hands.

Patients/ Clients

- If you are a patient or client and are exhibiting COVID-19-like symptoms such as fever and new cough, or have been in contact with a confirmed COVID-19 case, **you are required to wear a mask**. If you do not have a mask, please come see one of the greeters.
- **If you require emergency medical assistance**, please notify a staff member immediately.
- Otherwise, please proceed to your appointment, and **notify the clinic/appointment staff that you are exhibiting COVID-19-like symptoms**. They may wish to assess and test you further.
- If the clinic/appointment staff were unable to assess and test you for COVID-19, we recommend you visit a COVID-19 collection site [near you](#) or call 8-1-1.

Family Members / Visitors

- If you are a family member or visitor and are exhibiting COVID-19-like symptoms such as fever and new cough, we kindly ask you to not enter the facility at this time to keep our patients and staff safe.
- **If you require emergency medical assistance**, please notify a staff member immediately.
- Otherwise, we recommend that if you are feeling ill, to visit a COVID-19 collection site [near you](#) or call 8-1-1.

Thank you for your cooperation.

Vancouver Coastal Health Collection Sites

Additional information is available at:

<http://www.bccdc.ca/health-info/diseases-conditions/covid-19>

For an interactive map and up to date hours of operation, please visit the BCCDC website and select the “collection center finder” link:

<http://www.bccdc.ca/health-info/diseases-conditions/covid-19/testing/testing-information>

St. Vincent Vancouver	4875 Heather St, Vancouver, BC V5Z 0A7 Drive up location. Open to health care workers, essential service providers and the public ages 12 and over. Register on site on a first come first serve basis. No referral required
Blusson Spinal Cord Centre Vancouver (604) 328-6116	818 West 10th Ave, Vancouver, BC V5Z 1M9 Open to Health care workers and First responders Only. Register on site on a first come first serve basis. No referral required.
Costal - Lions Gate Hospital North Vancouver	231 East 15th St, North Vancouver, BC V7L 2L7 Open to Health care workers and First responders Only. Register on site on a first come first serve basis. No referral required. All others should attend the North Vancouver UPCC.
Richmond Hospital Richmond	Cardiac Rehabilitation Room - Blue Zone, Richmond Hospital, 7000 Westminster Hwy, Richmond V6X 1A2 Open to the General Public Health care workers and first responders. Register on site on a first come first serve basis. Referrals accepted from a GP, MHO, PHAC.
City Centre UPCC Vancouver (604) 416-1811	1290 Hornby St, Vancouver, BC V6Z 0A3 Check wait time using the website link provided below. Open to public, health care workers and first responders. Walk-ins are accepted. https://medimap.ca/City-Centre-Urgent-Primary-Care-Centre
North Vancouver UPCC North Vancouver (604) 973-1600	Suite 200-221 West Esplanade, North Vancouver, BC V7L 1A5 Check wait time using the website link provided below. Open to public, health care workers and first responders. Walk-ins are accepted. https://medimap.ca/North-Vancouver-Urgent-&-Primary-Care-Centre
REACH UPCC Vancouver (604) 216-3138	1145 Commercial Dr, Vancouver BC V5L 3X3 Please call (604) 216-3138 for all COVID related inquiries – appointments only at this time (no walk ins). Open to public, health care workers and first responders.
Sunshine Coast Sechelt (604) 740-1252	Address will be provided after phoning. The public are asked to call the “Hotline” (604) 740-1252 (phone or text) and by email coastrespclinic@gmail.com . Healthcare Staff and Physicians call: (604) 741-7603
RW Large Memorial Hospital Bella Bella (250) 957-2314	88 Waglisla Street, Bella Bella, BC V0T 1Z0 Open to public, health care workers and first responders http://www.vch.ca/your-care/hospital-care
Bella Coola General Hospital Bella Coola (250) 799-5311	1025 Elcho Street, Bella Coola, V0T 1C0 Open to public, health care workers and first responders http://www.vch.ca/your-care/hospital-care
Powell River General Hospital Powell River	5000 Joyce Avenue, Powell River, BC, V8A 5R3 Open to public, health care workers and first responders http://www.vch.ca/your-care/hospital-care
Squamish General Hospital Squamish (604) 892-5211	38140 Behrner Drive, Squamish, BC, V8B 0J3 Open to public, health care workers and first responders http://www.vch.ca/your-care/hospital-care
Whistler Health Care Centre Whistler (604) 932-4911	4380 Lorimer Road, Whistler, BC, V0N 1B4 Open to public, health care workers and first responders http://www.vch.ca/your-care/hospital-care
Pemberton Health Centre Pemberton (604) 894-6633	1403 Portage Road, Pemberton, BC, V0N 2L0 Open to public, health care workers and first responders http://www.vch.ca/your-care/hospital-care

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