

Crothall Cleaning & Disinfecting Terminology

Routine Clean:

Used to describe 'Day to Day' cleaning & disinfecting using facility approved cleaner/disinfectant products in rooms/areas where patients are not on precautions (e.g. QUATs - Brand Name: Virex). A routine clean makes up the vast majority of the work EVS staff perform. Routine Clean includes both hotel (visibly clean appearance) & hospital clean which is hotel plus the use of cleaning/disinfecting products with increased frequency of cleaning, auditing and other infection control measures in patient areas. EVS staff communicates with Clinical staff and monitor their assigned areas throughout the day for any necessary EVS cleaning & disinfecting tasks. Routine cleaning and disinfection is done throughout Clinical Units and Department areas every day.

Precaution Clean:

'Day to Day' 'Precaution Clean' includes all work performed for a 'Routine Clean' however, using facility specified cleaning and disinfectant product (e.g. accelerated hydrogen peroxide - Brand Name: Accel INTERVENTION) and using specified PPE (personal protective equipment) noted on the posted signage immediately outside the room.

Complete Clean:

Based on the routine for the area, EVS staff performs approximately 3 to 4 'Complete Cleans' each day. A complete clean includes daily 'Routine Clean' plus detailed weekly, monthly, and annual work.

Discharge Clean:

'Discharge Clean' occurs whenever a patient is discharged or transferred. Personal patient items are removed by Clinical Staff as soon as possible after patient has vacated the space to allow EVS staff to quickly turnaround this room for a new admission. Personal care items (e.g. soap, lotions, etc.) must be discarded. Thorough cleaning & disinfection of all surfaces, equipment, furnishings (including inside of drawers, closets and detailed bed mattress & frame, pillows, bathroom, of rooms/spaces to ensure no microorganisms remain that could cause an infection for the next occupant. Privacy curtains are changed whenever visibly soiled, and/or on monthly schedule. Cleaning and disinfection is completed by EVS staff using the facility specified cleaning & disinfection product (e.g. QUATS – Brand Name: Virex). 'Discharge Clean' occurs whenever patient is discharged or transferred.

C-Difficile Precaution Clean for newly identified cases is done once between 24 and 48 hours:

Indicates a patient on Isolation/Precautions is a *new* lab-confirmed C Difficile (aka C-Diff). Clinical staff place patient in clean Gown/PJs and ensure Hand Hygiene is completed and place patient on a clean stretcher or wheelchair immediately outside room. Clinical staff make every effort to remove the patient for this cleaning &

disinfection, however; procedures are in place in the event that a patient is unable to leave the room. Patient's personal items and clothing placed in closet/drawers. 'C-Diff 24 - 48 hour Precaution Clean' includes all work performed on an 'Precaution Discharge Clean' except exteriors of personal care products left out are cleaned and disinfected and personal books, magazines puzzles are not discarded. UVC Therapy (e.g. RD Machine) follows EVS staff thorough cleaning & disinfection at sites that have that technology available. **VGH only uses** the RD machine on identified high priority vulnerable units (effective March 27, 2017). C-Diff GI rooms have first and top priority for UVC Therapy (RD Machine) followed by Contact (MRSA & CPO) whenever the RD Machine and operator are available. Once the C-Diff 24 – 48 hours Precaution Clean is complete, EVS staff immediately notifies Clinical staff who will place patient in their room. EVS staff then cleans & disinfects the wheelchair or stretcher the patient was placed on outside their room during this cleaning & disinfecting.

Precaution (Isolation) Discharge Clean (formerly known as 'terminal clean'):

'Precaution Discharge Clean' occurs whenever a patient on precautions is transferred or discharged. When a patient is transferred from a multi-patient bedroom to a private room because of the need to be placed on Precautions, the vacated patient bed-zone and shared bathroom must be thoroughly precaution cleaned & disinfected. Personal care items (e.g. soap, lotions, etc.) must be set aside for patient to pick up or discarded including stuffed animals, books, magazines, and puzzles as soon as possible after patient has vacated the space to allow EVS staff to quickly turnaround this room for a new admission. Privacy curtains must be removed by EVS prior to the start of every 'Precaution Discharge Clean'. Precaution Discharge Clean' includes all work performed for a 'Discharge Clean' however, using the required product (e.g. Accelerated Hydrogen Peroxide; Brand name Accel Intervention) wearing the correct PPE (personal protective equipment) noted on the posted signage. Thorough cleaning and disinfection of all surfaces, equipment, and furnishings including inside of drawers, closets and detailed bed mattress & frame, pillows and bathroom to ensure no microorganisms remain that could cause an infection for the next occupant. UVC Therapy (e.g. RD Machine) follows EVS staff cleaning & disinfection at sites that have that technology available. C-Diff GI rooms have first and top priority for UVC Therapy (RD Machine) followed by Contact (MRSA and CPO) whenever the RD Machine and operator are available. **VGH only uses** the RD machine on identified high priority vulnerable units (effective March 27, 2017).

Precaution (Isolation) Discontinue Clean (formerly known as 'terminal clean'):

Identical to a Precaution Discharge clean except patient will remain in room following EVS thorough cleaning and disinfection. Clinical staff place patient in clean Gown/PJs and ensure Hand Hygiene is completed and place patient on a clean stretcher or wheelchair immediately outside room. Clinical staff will make every effort to remove the patient for this cleaning & disinfection, however; procedures are in place in the

event that a patient is unable to leave the room. Patient's personal items and clothing are placed in closet/drawers. EVS will clean exteriors of personal care items left out in room. UVC Therapy (e.g. RD Machine) follows EVS staff thorough cleaning & disinfection at sites that have that technology available. C-Diff GI rooms are the first top priority for UVC Therapy (RD Machine) followed by Contact (MRSA & CPO) whenever the RD Machine and operator are available. . **VGH only uses** the RD machine on identified high priority vulnerable units (effective March 27, 2017). EVS staff immediately notifies clinical staff when room is ready for return of patient. Once patient is placed in room, EVS staff cleans & disinfects the wheelchair or stretcher the patient was placed on outside their room during this cleaning & disinfecting.

C-Difficile Discontinue Precaution (Isolation) Clean:

C-Difficile Discontinue Precaution Clean is identical to a C-Difficile 24 -48 hour Precaution Clean except patient will remain in this room following thorough cleaning and disinfection. Clinical staff place patient in clean Gown/PJs and ensure Hand Hygiene is completed and place patient on a clean stretcher or wheelchair immediately outside room. Clinical staff will make every effort to remove the patient for this cleaning & disinfection, however; procedures are in place in the event that a patient is unable to leave the room. Patient's personal items and clothing placed in closet/drawers. EVS will clean exteriors of personal care items left out in room. UVC Therapy (e.g. RD Machine) follows EVS staff thorough cleaning & disinfection at sites that have that technology available. **VGH only uses** the RD machine on identified high priority vulnerable units (effective March 27, 2017). C-Diff GI rooms have first and top priority for UVC Therapy (RD Machine) followed by Contact (MRSA & CPO) whenever the RD Machine and operator are available. EVS staff immediately notifies clinical staff when room is ready for return of patient. Once patient is placed in room, EVS staff cleans & disinfects the wheelchair or stretcher the patient was placed on outside their room during this cleaning & disinfecting.

Construction/Renovation Final Clean

This is the same as a Precaution (Isolation) Clean, formerly known as 'Terminal Clean'. The only difference is that the hoarding stays in place and the CAHU (negative pressure) stays on until this cleaning and disinfecting has been completed. When the hoarding is removed (taken down) and the CAHU is shut off the perimeter of the hoarding area and the area under the CAHU is also cleaned and disinfected.

Enhanced Cleaning:

'Enhanced Cleaning' requests are submitted by an ICP (Infection Control Practitioner), Microbiologist, ICO (Infection Control Officer), MHO (Medical Health Officer) to Crothall-Compass for additional hours of thorough cleaning & disinfection of all 'high-touch'

points on a Unit usually occurs 6 – 8 hours after the ‘Day to Day’ Routine or Precaution Cleans. ‘High-touch’ points include frequently touched items/equipment used by many people (e.g. handles on toilets, taps, fridges, lifts, cupboards, machines), buttons on machines, door knobs, handrails, light switches, call bells, phones, ceiling lifts, remotes, etc.).

Enhanced cleaning is requested whenever there are increased infections and/or colonized cases on a Unit. The purpose of enhanced cleaning & disinfection is to reduce microbial bio-burden to prevent an outbreak from occurring or to contain and control an outbreak that is already in progress.